

**NEWS RELEASE**

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**Contact:**

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**IMPROVING PROCEDURES TO CANCEL MOBILE APP SUBSCRIPTION SERVICES**

- Is now possible to cancel in-app payment within the mobile app

In the future, users who sign up for a subscription service through in-app payment will have an easier time canceling their subscription within the mobile app. Until now, it was easy to register and use subscription services through Apple's App Store in-app payment option, but the system required several steps to cancel subscriptions. Now, that inconvenience will disappear.

The Korea Communications Commission (KCC, Chairman Han Sang-hyuk) reviewed the in-app payment cancellation procedure for the Apple App Store and mobile apps that provide major subscription services, and recommended that operators improve the in-app cancellation function. Apple and the relevant app developers voluntarily agreed to take the necessary actions.

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**The Korea Communications Commission**